

Briarwood Action Association

1 Stone Gate Drive - De Soto, MO 63020 - www.briarwoodstatescommunity.com

The Board of Briarwood Action Association is pleased to inform our residential customers that we have contracted with Utiliworx to handle our utility billing effective June 15, 2025 in addition to the utility maintenance work they have been servicing for Briarwood. We have had great success working with them in the past for our utility needs. Utiliworx will now also consolidate our utility billing into their company. They have contact and payment options that we were not able to offer our residents in the past.


We ask that you fill out and return the Resident Contact Information on the bottom of the Utiliworx notice enclosed. You can return the information form through email or the form does have a PO Box if you wish to return your form through the mail.

In addition to expanded payment options, Utiliworx also will furnish our residents with direct utility billing contact phone numbers and email addresses so that our residents can consult with the company directly about any billing questions or other concerns that they may have.

We hope this change will solve some of the resident issues which have caused questions in the past. We have found Utiliworx to be responsive regarding any issues which have come up. This company came highly recommended. They have extensive experience in utility billing as well as in maintenance of our Briarwood utility systems.

We feel this will be a great step forward for Briarwood and gives our residents a more responsive company to enhance your interaction regarding billing or payment issues.

As always, we try to constantly reassess and improve our ability to respond to our resident's concerns. We are confident that you will find Utiliworx to be a great partner to our community.



Brandon Buehler
President
Briarwood Action Association, Inc.